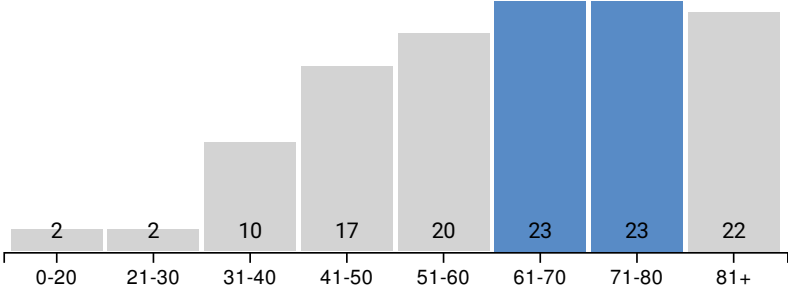


Service Name	This period	Last 6 months	Questions
Children's Speech and Language therapy VIRTUAL Community Services - First Community Health & Care	-- (0) --	--	-- --
Community Beds - Cranmer Court Community Services - First Community Health & Care	-- (1) 3.22	3.22	^ ^ -- ^ ^ -- ^ -- -- -- -- -- -- -- -- -- -- -- -- -- -- -- --
Community Beds - Glebe House Community Services - First Community Health & Care	-- (0) --	--	-- --
Community Stroke and Neuro Rehabilitation Team Community Services - First Community Health & Care	-- (4) 4.91	4.74	^ > -- ^ > -- > -- -- v ^ ^ -- -- -- -- -- -- -- -- -- -- -- --
Community stroke and neuro Rehabilitation team VIRTUAL Community Services - First Community Health & Care	-- (0) --	--	-- --
Continence Service Community Services - First Community Health & Care	-- (1) 5.00	5.00	^ ^ -- ^ ^ -- ^ -- -- -- -- -- -- -- -- -- -- -- -- -- -- -- --
Dietetics Community Services - First Community Health & Care	-- (0) --	4.54	-- --
Dietetics VIRTUAL Community Services - First Community Health & Care	-- (8) 4.92	4.90	v > -- > v -- > -- -- v v > -- -- -- -- -- -- -- -- -- -- -- --
Early Supported Discharge Team Community Services - First Community Health & Care	-- (5) 4.85	4.89	^ > -- v > -- > -- -- v v > -- -- -- -- -- -- -- -- -- -- -- --
Falls Service Community Services - First Community Health & Care	-- (1) 5.00	5.00	^ ^ -- ^ ^ -- ^ -- -- ^ ^ ^ -- -- -- -- -- -- -- -- -- -- -- --
Heart Failure Nurse Specialist Community Services - First Community Health & Care	-- (6) 4.76	4.80	v v -- v v -- > -- -- -- -- -- -- -- -- -- -- -- -- -- -- -- --
Horley Network Community Services - First Community Health & Care	-- (1) 4.83	4.59	> > -- > v -- > -- -- -- -- -- -- -- -- -- -- -- -- -- -- -- --
ICATS (Integrated Clinical Assessment & Treatment) Community Services - First Community Health & Care	-- (20) 4.96	4.94	v > -- > > v > > -- > -- -- -- -- -- -- -- -- -- -- -- -- -- --
ICATS (Integrated Clinical Assessment & Treatment) VIRTUAL Community Services - First Community Health & Care	-- (16) 4.94	4.91	> > -- ^ > ^ ^ > -- v -- -- -- -- -- -- -- -- -- -- -- -- -- --
Intermediate Care and Reablement Team Community Services - First Community Health & Care	-- (0) --	4.77	-- --
MND and Rare Neurological Conditions Nurse Specialist Community Services - First Community Health & Care	-- (0) --	5.00	-- --
Minor Injuries Unit Caterham Dene Hospital	-- (0) --	4.81	-- --
Multiple Sclerosis Nurse Specialist Community Services - First Community Health & Care	-- (1) 5.00	5.00	^ ^ -- ^ ^ -- ^ -- -- -- -- -- -- -- -- -- -- -- -- -- -- -- --
North Tandridge Network Community Services - First Community Health & Care	-- (0) --	5.00	-- --
Orthotics Community Services - First Community Health & Care	-- (0) --	--	-- --
Outpatient Physiotherapy Community Services - First Community Health & Care	-- (2) 4.93	4.93	> > -- > v > > ^ -- > -- -- -- -- -- -- -- -- -- -- -- -- -- --
Outpatient Physiotherapy VIRTUAL Community Services - First Community Health & Care	-- (24) 4.91	4.90	^ > -- > ^ -- v -- -- ^ v ^ -- -- -- -- -- -- -- -- -- -- -- --
Parkinsons Nurse Specialist Community Services - First Community Health & Care	-- (4) 4.64	4.81	> > -- > v -- v -- -- -- -- -- -- -- -- -- -- -- -- -- -- -- --
Patient Stories Community Services - First Community Health & Care	-- (0) --	--	-- --
Physiotherapy (in your home) Community Services - First Community Health & Care	-- (0) --	5.00	-- --
Podiatry Community Services - First Community Health & Care	-- (0) --	--	-- --
Podiatry VIRTUAL Community Services - First Community Health & Care	-- (0) --	--	-- --
Proactive Care Team Community Services - First Community Health & Care	-- (2) 4.94	4.84	> > -- ^ > -- > -- -- -- -- -- -- -- -- -- -- -- -- -- -- -- --
Pulmonary Rehabilitation Community Services - First Community Health & Care	-- (5) 4.95	4.89	^ > -- > > -- > -- -- > > v -- -- -- -- -- -- -- -- -- -- -- --

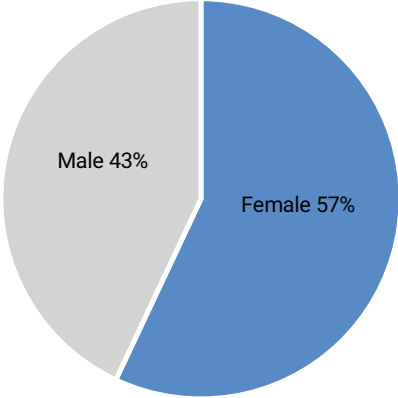
Service Name	This period	Last 6 months	Questions
Redhill Care Collaborative Network	--		
Community Services - First Community Health & Care	(8) 4.85	4.72	^ v -- ^ ^ -- ^ -- -- -- -- -- ^ -- -- ^ ^ -- -- --
Redhill Phoenix Network	--		
Community Care Services - First Community Health and Care	(2) 4.79	4.80	v > -- ^ ^ -- ^ -- -- -- -- -- v -- -- > > -- -- --
Respiratory Physiotherapy VIRTUAL	--		
Community Services - First Community Health & Care	(0) --	5.00	-- --
Respiratory Service	--		
Community Services - First Community Health & Care	(0) --	4.81	-- --
South Tandridge Network	--		
Community Services - First Community Health & Care	(0) --	4.69	-- --
Speech and Language Therapy	--		
Community Services - First Community Health & Care	(0) --	4.62	-- --
Speech and language therapy VIRTUAL	--		
Community Services - First Community Health & Care	(1) 5.00	5.00	^ ^ -- ^ ^ -- ^ -- -- ^ ^ ^ -- -- -- -- -- -- -- -- --
Stroke Nurse Specialist	--		
Community Services - First Community Health & Care	(0) --	4.46	-- --
Stroke Nurse Specialist VIRTUAL	--		
Community Services - First Community Health & Care	(0) --	--	-- --
Tissue Viability Nurse Advisor	--		
Community Services - First Community Health & Care	(0) --	--	-- --
Unknown	--		
Community Services - First Community Health & Care	(0) --	--	-- --

Key: Direction of arrow indicates improvement, decline, or same vs previous period
 ^ top 1/3 of services, ^ middle 1/3, ^ bottom 1/3, -- no data for comparison

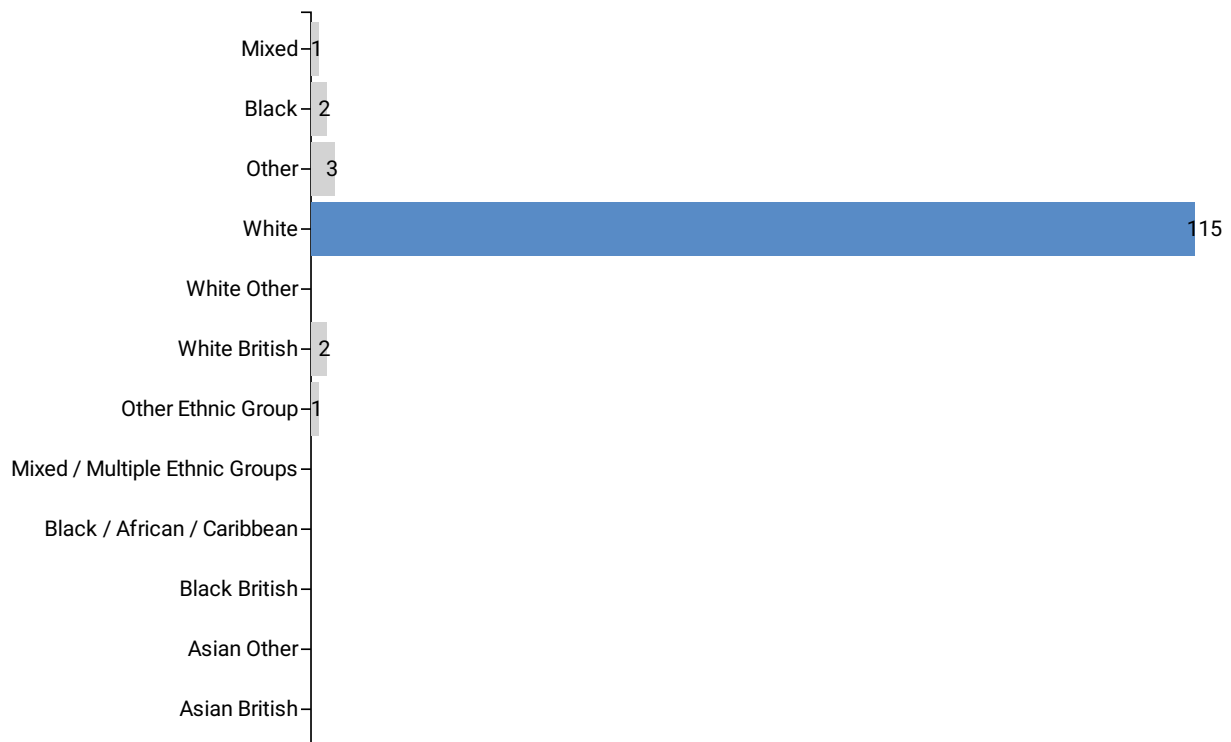
Reviews by patient's age



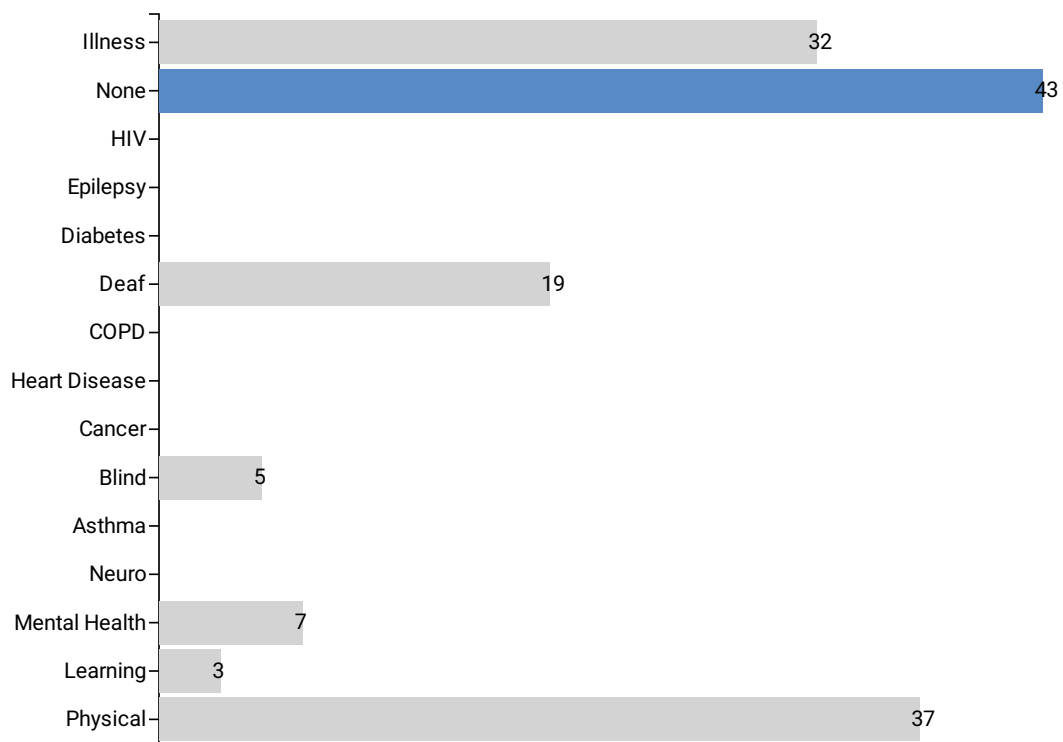
Reviews by patient's gender



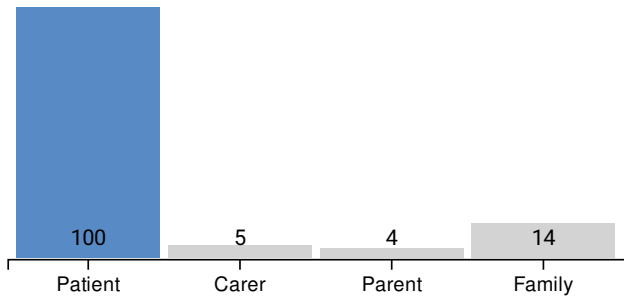
Reviews by patient's ethnicity



Reviews by patient's condition



Reviews by reviewer type



Demographics completion rate

Question	Blanks	% Completed
Age	10	92.25%
Gender	3	97.67%
Ethnicity	5	96.12%
Long-term Conditions	17	86.82%
Reviewer type	6	95.35%

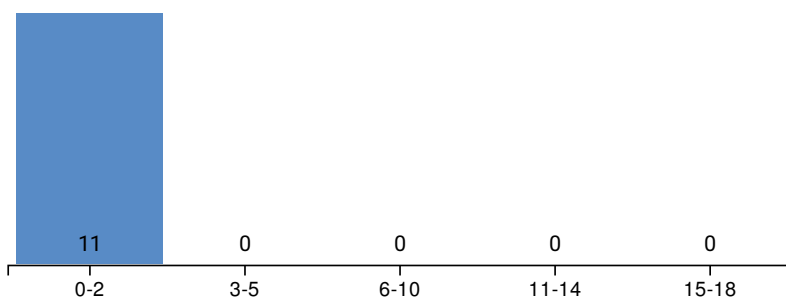
Child Services

Service Name	This period		Last 6 months	Questions						
	Responses	Average Score	Average Score	Experience	Dignity/Respect	Confidence: health visitor	Family involved	Induction: health visitor	Kindness: health visitor	Information needed
0-19 Homeless Help Team	--	--	--	--	--	--	--	--	--	--
Community Services - First Community Health & Care	(0)	--	--	--	--	--	--	--	--	--
Health Visiting	--	--	--	--	--	--	--	--	--	--
Community Services - First Community Health & Care	(0)	--	--	--	--	--	--	--	--	--
Health Visiting VIRTUAL	--	5.00	4.95	▲	▶	▲	▲	▲	▲	▲
Community Services - First Community Health & Care	(11)	5.00	4.95	▲	▶	▲	▲	▲	▲	▲
School Nurse	--	--	--	--	--	--	--	--	--	--
Community Services - First Community Health & Care	(0)	--	--	--	--	--	--	--	--	--
School Nurse (for injections)	--	--	--	--	--	--	--	--	--	--
Community Services - First Community Health & Care	(0)	--	--	--	--	--	--	--	--	--
School Nurse VIRTUAL	--	--	--	--	--	--	--	--	--	--
Community Services - First Community Health & Care	(0)	--	--	--	--	--	--	--	--	--
Community Services - First Community Health & Care	(0)	--	--	--	--	--	--	--	--	--
Community Services - First Community Health & Care	(0)	--	--	--	--	--	--	--	--	--

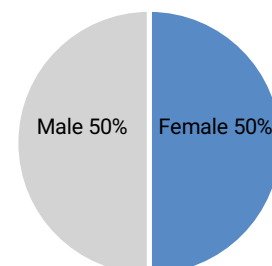
Key: Direction of arrow indicates improvement, decline, or same vs previous period

▲ top 1/3 of services, ▲ middle 1/3, ▼ bottom 1/3, -- no data for comparison

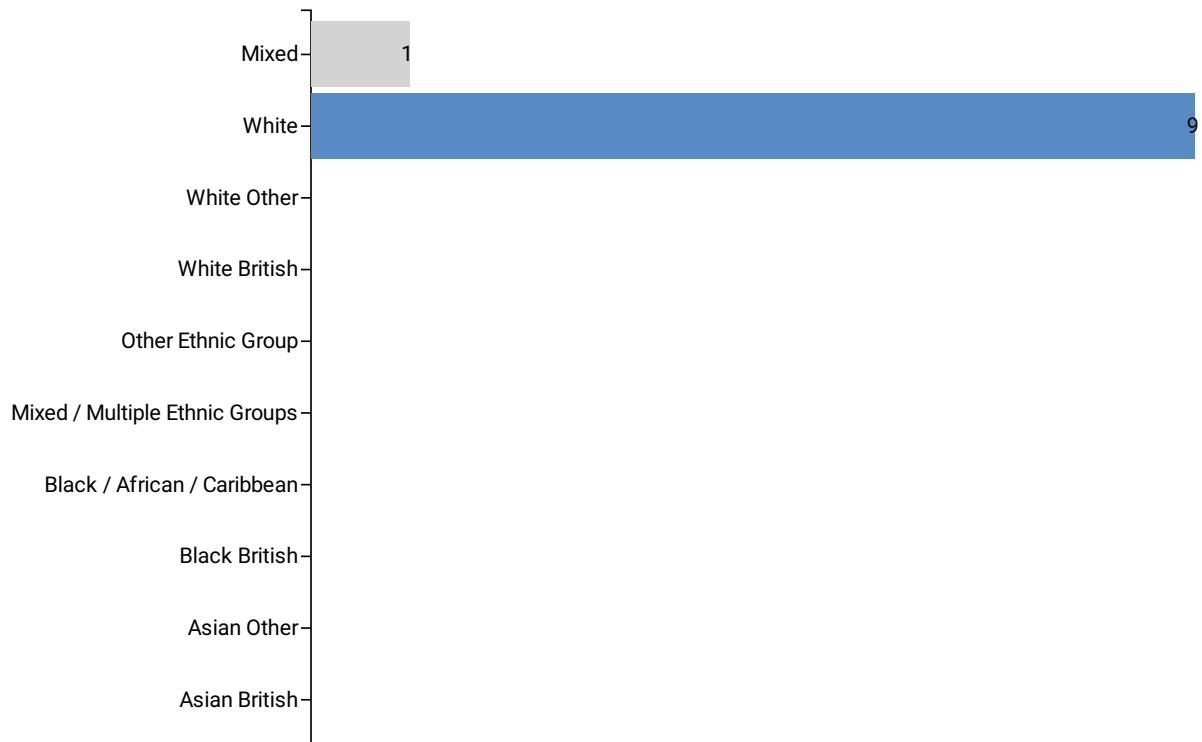
Reviews by patient's age



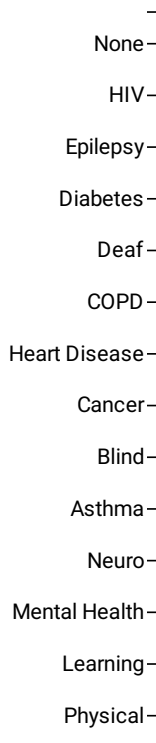
Reviews by patient's gender



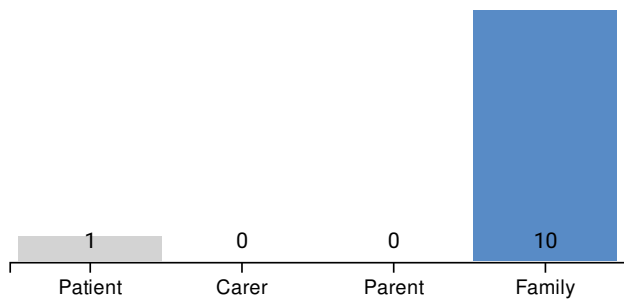
Reviews by patient's ethnicity



Reviews by patient's condition



Reviews by reviewer type



Demographics completion rate

Question	Blanks	% Completed
Age	0	100%
Gender	1	90.91%
Ethnicity	1	90.91%
Long-term Conditions	0	0%
Reviewer type	0	100%